

COMPANY SPOTLIGHT - TELSTRA

Telstra (TLS) is Australia's largest telecommunications company. It facilitates over 2,000 network points of presence in more than 200 countries and territories around the world. TLS provides fixed voice, internet access, mobile and other connectivity related products and services.

During the quarter, Telstra demonstrated its commitment to creating positive community impacts, announcing a number of important measures as part of its contribution to the national economic stimulus response to COVID-19:

- Job reductions were put on hold. Furthermore, it will not announce any further job reductions over the next six months.
- Recruitment of an additional 1,000 temporary contractors in Australia to help manage the increase in call volumes.
- Brought forward \$500m of capital expenditure to inject economic stimulus into the economy at a much-needed time.
- Providing relief to small business owners and consumer customers facing hardship paying their bills.
- Providing support to various partners and causes that Telstra supports by extending any sponsorships expiring this year for another 12 months.



KPIs

- Mobile network covering 99.5% of Australia's population
- Mobile Connections: 18.3m
- Standalone Voice Customers: 1.4m
- Fixed Data Services: 3.7m
- Helps around 1m vulnerable customers to stay connected

TLS Sub-Goal Alignment:

SDG 9.1: Develop quality, reliable, sustainable and resilient infrastructure, including regional and transborder infrastructure, to support economic development and human well-being, with a focus on affordable and equitable access for all .



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